

## EDI Contact Information

### EDI Integration Implementation Contact Information:

Email: [edi-integration@amazon.com](mailto:edi-integration@amazon.com)

If you require assistance related to EDI integration, vendor survey or testing assignment, please contact [edi-integration@amazon.com](mailto:edi-integration@amazon.com). Include your company name and/or Amazon vendor code in any correspondence.

### General EDI Contact Information:

Email: [ei-procurement@amazon.com](mailto:ei-procurement@amazon.com)

### EDI Technical Operations Contact Information (post production):

If you require assistance related to EDI documents or transmission protocols, please login to <https://vendorcentral.amazon.com> to submit a contact via the Amazon Vendor Central Contact Us link.

For production EDI technical assistance, please select the issue *EDI* and the appropriate sub-issue for your question:

- Missing FA/EDI 997
- Connectivity issue
- General EDI Questions

For Issues related to EDI Monitor alerts, please select the issue *EDI* and the appropriate sub-issue for the message you received:

- Invalid EDI Format
- POA Data Validation Failure
- ASN Data Validation Failure
- INV Data Validation Failure

Please, include document type, date(s) of transmission, interchange sender/receiver IDs, ISA control number(s) and the connection protocol in your request.

*For all other issues, including PO cancellation notification, SLA questions, or item/cost discrepancies, please contact your Amazon buyer or business representative using the Contact Us link in Amazon Vendor Central.*