

Bank of America - EDI Services		
Charlotte NC		
Customer Support		704 386-6533
	AM Operations Analyst	704 387-3671
	PM Operations Analyst	704 386-3956
Customer Support		
Charlene Belton	Operations Analyst	704 386-0339
Mary Flowe-Spicer	Operations Manager	704 386-6057
	Cell Phone	704 968-7020
	Pager	800 946-4646 #598-9637
Kim Fields	Operations Team Leader	704 387-1287
	Cell Phone	704 968-4927
	Pager	800 946-4646 #599-9279
Mark Schuch	Dept Manager	704 386-0993
	Cell Phone	704 968-6658
	Pager	800 946-4646 #598-9638
Other Important Information:		
*****	After 7:00 PM (ET) Use Pager	*****
24 Hour Coverage	On Call pager	1-800 946-4646 #1824656
To request unscheduled deliveries please contact EDI Customer Support.		
US Mail Address	Fax Number	
NC1-014-11-07	704 388-9350	
200 South College St	704 386-6032	
Charlotte NC 28255		
EMail Address:		
mark.a.schuch@bankofamerica.com		
mary.g.flowe-spicer@bankofamerica.com		
kim.fields@bankofamerica.com		
charlene.belton@bankofamerica.com		